

Welch Allyn Australia
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October 9, 2013

Dear Welch Allyn Propaq Encore and Propaq CS User,

Propaq Encore Patient Monitor

Please be advised that the Propaq Encore Monitor has been obsoleted and is no longer available for purchase.

Welch Allyn will continue to provide service and support (parts and accessories) for a minimum period of 5 years (or while parts and accessories are still available from our suppliers) to enable continued use of these devices.

Propaq CS Patient Monitor

The Propaq CS Monitor is no longer available to be purchased with either Mainstream or Dual stream CO₂ capability effective immediately. However, the Propaq CS Sidestream CO₂ option is still available and this end of life notification does not affect that option.

Mainstream CO₂ Sensors (Part No 008-0502-00) and Cables (008-0502-01) for Propaq Encore and Propaq CS

Due to restricted availability of the Mainstream CO₂ Accessories listed above, purchase of these units will be limited, and by way of Service Replacement only.

Note that you will not be able to purchase additional units through Welch Allyn Customer Service, but will be able to have your non-functioning units replaced via the Technical Service Department. You will be required to provide the faulty unit to the Technical Service Department and a replacement will be supplied by way of a normal Service Repair request.

Thank you for your understanding, and if you have any further questions or concerns please don't hesitate to contact either myself or your local Welch Allyn representative.

Sincerely,

A handwritten signature in black ink, appearing to read "D. Cashion".

David Cashion
Digital Product Manager
Welch Allyn Australia

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