

April 27, 2018

URGENT: Medical Device Correction Notification

RE: Urgent Field Safety Correction Notice for the ErgoJust mobile cart

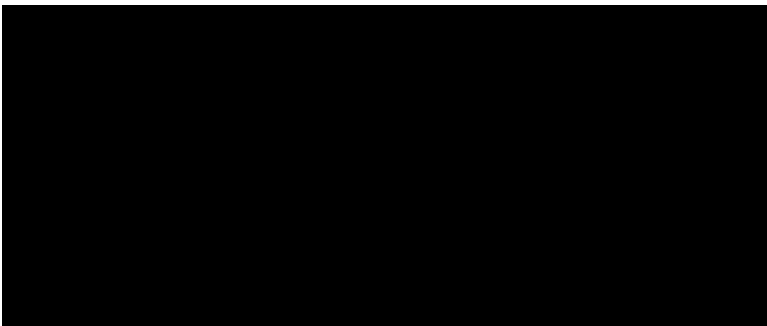
Dear <<First>> <<Last>>:

Natus Neuro has discovered a possible manufacturing defect in the ErgoJust mobile cart that may cause the cart's video pole to fail.

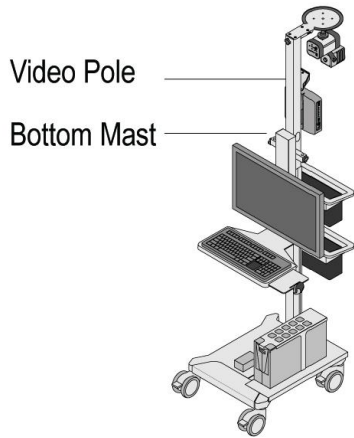
You are receiving this urgent field correction notice because Natus Neuro has shipped one or more ErgoJust Cart(s) to your facility, and we want you to be aware of this possible issue. Please see page 2 for images of the ErgoJust cart.

The incidence of this defect is rare, but, to strengthen the ErgoJust video pole against this potential issue, we have developed a retrofit bracket kit for your bio-medical engineering department to install onto the cart. Natus Neuro Technical Service will contact you regarding sending this kit to your bio-medical engineering department. Kits are expected to be available the first week of June to send to your bio-medical engineering department.

If you have any questions regarding this correction, please contact our Technical Support Administrator by email at ErgojustFCA@natus.com.



ErgoJust Cart



ErgoJust Diagram



ErgoJust EEG Cart



ErgoJust ICU Cart