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## **Important Medical Device Correction**

**Subject:** Progressa® Bed System with the P500 Microclimate Management™ Surface – Noisy Blower

**FSCA-identifier:** MOD1240

**Type of action:** Correction

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**Date:** March 8, 2016

**To:** Chief Executive  
Facility Risk Manager  
Facility Administrator  
Facility Engineer  
Vigilance Manager  
Biomedical Engineering  
Medical Device Liaison Officer

**Affected devices:**

Models: Progressa® Bed (P7500) with P500 Microclimate Management™ Surface

Production Dates: Progressa® Beds manufactured prior to January 2015 containing APEX blowers

**Background:**

Hill-Rom has become aware of a potential issue with some Progressa® beds equipped with the integrated P500 Microclimate Management™ (MCM™) therapy surface. A bearing inside the MCM™ Surface Blower for the Progressa® bed has been prone to premature wearing, causing a high pitched sound to emanate from the MCM™ Surface Blower. This issue does not pose a hazard to the patient or affect normal functionality of the bed.

**Action to be taken by the user:**

Hill-Rom recommends you continue to use the product as you normally would. The mattress system will provide an alarm in the event the MCM™ Surface Blower does not operate properly. A Hill-Rom representative will be contacting your facility to make arrangements for replacing the affected MCM™ Surface Blowers.

**Transmission of this Field Safety Notice:** (if appropriate)

Please pass this notice on to all those who need to be aware within your organization and/or to any organization where the affected devices have been transferred.

Please maintain awareness of this notice and resulting action for an appropriate period to ensure effectiveness of the corrective action (if appropriate).

**Contact reference person:**

If you have any questions concerning this request or the procedure as outlined, please contact Hill-Rom Technical Support at 800-445-3720.

Yours sincerely

Hill-Rom Technical Support

\*Translations will be forthcoming, made available and are in process at this time.